



# CAPABILITY STATEMENT

SAFE | DEPENDABLE | SKILLED | PROFESSIONAL | FLEXIBLE | PRACTICAL







## Company Profile

**Established in 1984, HeliSpirit is proud to be a leading provider of helicopter services in north-west Australia. HeliSpirit operates to the highest standard of compliance, safety and professionalism, and offers an impressive range of aircraft and services across utility, charter and tourism.**

With significant bases in Kununurra, Karratha and Broome, HeliSpirit has invested heavily in its fleet and is renowned for providing a wide range of reliable, safe, and highly professional helicopter services to a diverse range of clients. With in-house aircraft maintenance facilities, HeliSpirit's fleet of twenty-five aircraft includes the Robinson R22, R44 and R66, the Bell JetRanger and LongRanger, and the AS350 B3 Squirrel, offering a comprehensive range of aerial platforms providing the flexibility to meet all client requirements.

### **HeliSpirit's operational capabilities include:**

- Filming & Photography
- Charter & Scenic Flights
- Search & Rescue
- Mining & Exploration
- Geophysical Surveys
- Fire Management
- Aerial Inspections
- Aerial Surveys
- Aerial Crane
- Feral Animal Control
- Luxury Helicopter Safaris
- Specialised Flight Training

With the ability to combine rotary-wing aviation services with the extensive fixed-wing capabilities of HeliSpirit's sister company Aviair, no other operator can match HeliSpirit's capacity in the northwest of Australia. Further details regarding Aviair can be found at [www.aviair.com.au](http://www.aviair.com.au)







## Capabilities and Services

With over thirty-nine years of remote experience, HeliSpirit is the premier air charter and air work specialist in the Kimberley and Pilbara. Major clients in the mining, government, communications and tourism sectors choose HeliSpirit due to the high-level of experience, quality of aircraft, superior safety, and quality standards. HeliSpirit's extensive compilation of staff skills and experience ensures the delivery of industry best practice across a multitude of specialised services.

HeliSpirit possesses the knowledge and expertise required to confidently provide its clients with all their aviation requirements, whether large or small. With unmatched experience and scope operate in some of the most remote parts of Australia.

### HeliSpirit provides logistical expertise and cost-effective solutions for the following range of helicopter services:

- Aerial Filming & Photography
- Powerline Inspections
- Flood Relief
- Feral Animal Control
- Geophysical Surveys
- Telecommunications Support
- Aerial Inspections
- Medical Evacuations
- Aerial Crane / Drill Moves
- Mining & Exploration
- Passenger Charter
- Search & Rescue
- Aerial Surveys
- Emergency Evacuation
- Specialised Flight Training
- Fire Management

HeliSpirit has a large range of ground support vehicles including an 8WD off-road fuel truck with crane capable of carrying up to 16,000 litres of fuel in 2,000 litre removable IBC's, medium sized flatbed truck with crane, support vehicles, and a range of 4WD & 2WD buses. HeliSpirit also has all the necessary experience, insurances, and approvals for the handling, storage and transport of fuels and a range of other dangerous goods. This allows HeliSpirit to provide a fully integrated solution for clients requiring remote location aviation services. As proven experts in the field of remote helicopter operations, HeliSpirit is also able to provide clients with sound planning advice and risk management strategies prior to the commencement of any task.

**HeliSpirit's aim is to ensure clients are provided with the most effective and efficient solution for their aviation requirements.**





## Fleet

HeliSpirit is proud of its fleet of beautifully presented and meticulously maintained turbine and piston engine helicopters. These aircraft are carefully selected to provide the best solutions for the harsh and remote areas in which HeliSpirit operates.

The fleet includes:

### Airbus H125 B3 Squirrel (referred to as Eurocopter AS350 Squirrel)

Engine: Turbine  
Pax Seats: 5  
Cruise Speed: 120 kts  
Range: 350 nm

- Air-conditioned comfort
- Superior visibility, corporate seating
- High-speed cruise and superior
- 1,000 kg sling load capable
- Off-shore capabilities
- Remote region crew transfers
- CineFlex filming
- Airborne geophysical survey
- Wire Strike Protection System (WSPS)



### Bell LongRanger

Engine: Turbine  
Pax Seats: 6  
Cruise Speed: 100 kts  
Range: 250 nm

- Spacious club seating
- Wire Strike Protection System (WSPS)
- Long Range Fuel extender
- 450 kg sling load capable
- Crew transfers
- Incendiary work
- Medical evacuations







## Fleet (continued)

### Bell JetRanger

Engine: Turbine  
 Pax Seats: 4  
 Cruise Speed: 90 kts  
 Range: 300 nm

- Bell Helicopter proven reliability
- Practical and robust all-weather workhorse
- 350 kg sling load capable
- Surveying and geological sampling
- Incendiary work approved
- Airborne geophysical survey
- Cost-effective platform



### Robinson R44

Engine: Piston  
 Pax Seats: 3  
 Cruise Speed: 100 kts  
 Range: 250 nm

- Most flown aircraft model in the world
- Fantastic scenic capabilities
- Low-level survey specialist
- Geological scouting and reconnaissance
- Hand-held filming and photography
- Scientific and bio-security surveys
- 300 kg sling load capability



### Robinson R66

Engine: Turbine  
 Pax Seats: 4  
 Cruise Speed: 110 kts  
 Range: 280 nm

- Air-conditioned comfort and great visibility
- Perfect for extended touring of the Top-end
- Cost-effective platform with high payload







## Management Systems

Safety and Quality compliance standards are the responsibility of all HeliSpirit personnel. HeliSpirit's Safety and Quality systems have undergone extensive review and development during the last five years, including the introduction of an annual Safety & Quality Plan. The plan sets the key organisational objectives and HeliSpirit's safety performance targets which are measured.

**Adherence to the Quality Management System and CASA approved Safety Management System are the highest priority in all of HeliSpirit's activities.**

HeliSpirit is committed to ensuring that all aviation activities are performed to the highest levels of safety and compliance in order to meet both national and international standards. With real-time satellite tracking of every aircraft, and a comprehensive internal audit program, HeliSpirit's safety and quality focus benefits all customers. All HeliSpirit staff undergo company training and induction programs which safety management, drug and alcohol management, emergency response and security training.

In addition, staff also undertake in-house training in aviation customer service, cultural awareness, first aid, human factors, and dangerous goods awareness. This ongoing training initiative ensures a consistent level of service is provided by all staff which contribute to the professional service provided to HeliSpirit's clients. HeliSpirit's overall safety objective is the proactive management of identifiable hazards and any associated risks with the intent to eliminate their potential to affect the safety of staff and clients, or to damage property or the environment.

**Safety underpins all of HeliSpirit's operations and includes the following management systems and initiatives:**

### **Safety Management System**

HeliSpirit has a robust Safety Management System and is committed to ensuring operations are performed to industry best practice. The procedures are documented in the Safety Management System Manual and Emergency Response Plan. HeliSpirit has a mature safety reporting culture which has been achieved through implementing a just culture in the company.

### **Crew Management**

HeliSpirit utilises the online system Air Maestro to manage pilot flight and duty times, and to monitor aspects of operational safety including an online incident reporting system.

### **Pilot Training and Checking**

All pilots employed by HeliSpirit undergo a comprehensive training and checking program and must pass all practical and theoretical components before being checked to line. All procedures are documented in the company operations manual.

### **Satellite Tracking**

All helicopters operated by HeliSpirit are fitted with 'Spidertracks' satellite tracking units. This system has unique features including two-way messaging, OPS Normal messages, ROD and SOS alerts. It also allows the operations team to monitor the position of the entire fleet on a screen in the Kununurra office or using an app from any mobile phone or iPad.

### **Satellite Telecommunications**

Each helicopter is equipped with a portable satellite phone.



## Maintenance

HeliSpirit holds a Civil Aviation Safety Authority (CASA) certificate of approval for the maintenance of helicopters under 3,175 kg and is an Approved Robinson Service Centre. HeliSpirit holds a comprehensive range of spare parts and consumables on site to ensure continued aircraft serviceability and reliability.

HeliSpirit's diverse fleet of twenty-four helicopters provides significant redundancy during periods of scheduled or unscheduled maintenance. In addition, a comprehensive spare parts store, with well over \$1.0 million of inventory, minimises delays when maintenance is required.

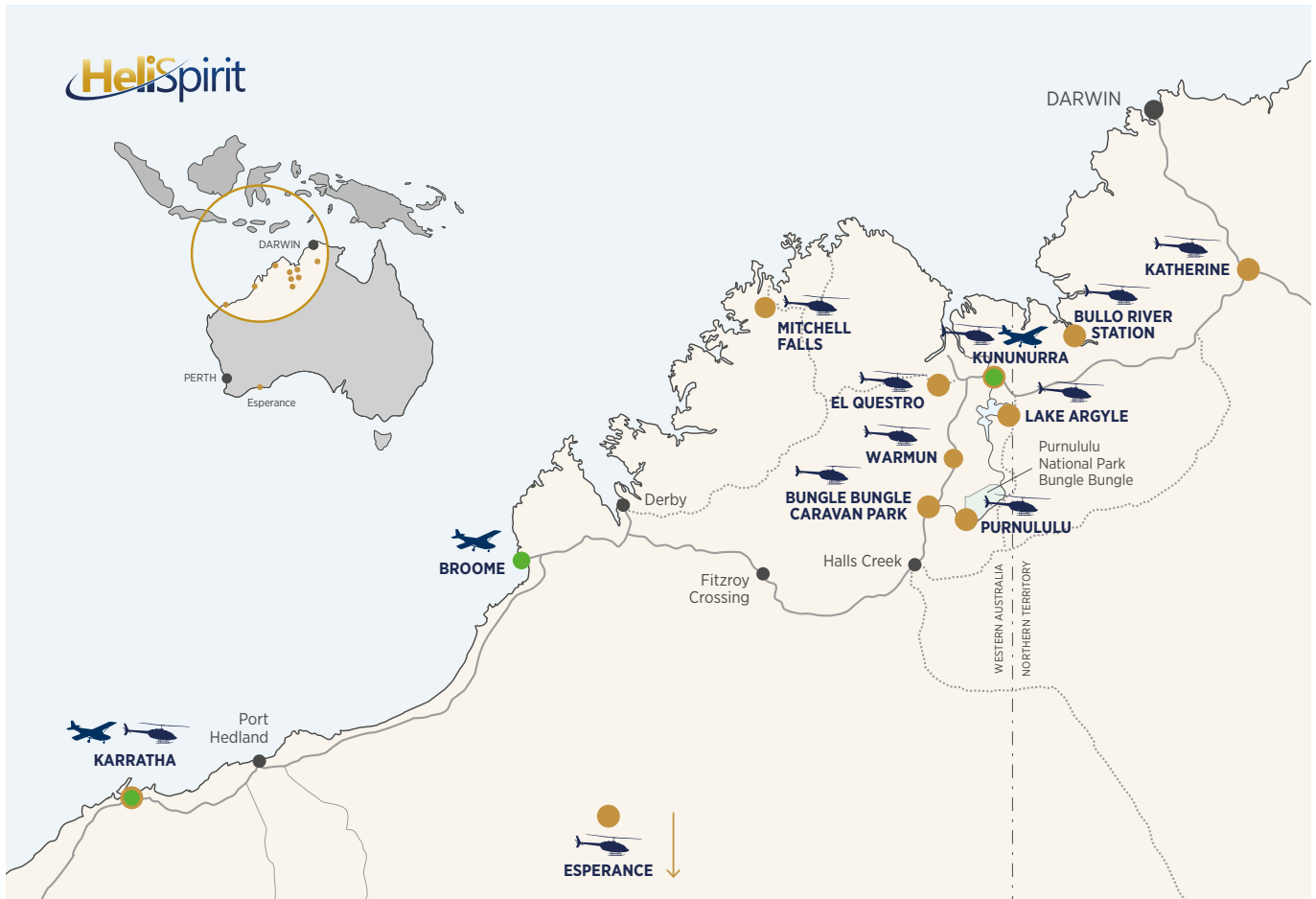
HeliSpirit understands the potential cost of delays to clients and has unrivalled in-house maintenance capabilities both in the northwest of WA, and at any remote location in Australia.

The association with sister company Aviair provides access to a fleet of over thirty fixed wing aircraft, allowing for immediate transfer of both maintenance engineers and parts to all corners of the country, whenever may be required.





# Locations



## PERMANENT BASES

### ● Kununurra Base (Head Office)

Located at Kununurra Airport, the HeliSpirit head office is a large purpose-built facility with passenger lounge, administration offices and pilot training rooms. HeliSpirit's Head Office provides operational support to all bases. The Head Office also includes a helicopter maintenance hangar with an electrical component work room, overhaul workshop and spare parts store. The HeliSpirit Head Office is located immediately adjacent to sister company Aviair's extensive airport terminal facilities.

### ● Karratha Base

Located at the busy Karratha Airport, this impressive terminal is shared with the Aviair fixed-wing operation. Maintenance facilities, multiple offices, several passenger lounges and dedicated staff facilities offer excellent logistical staging for all Pilbara operations.

### ● Broome Base

Located at Broome International Airport (BIA), HeliSpirit shares this terminal with Aviair. This base includes offices, maintenance facilities and a comfortable passenger lounge for servicing the Broome and West Kimberley region.

## SEASONAL BASES

- Lake Argyle Resort
- Purnululu National Park
- Warmun
- Esperance
- Bullo River
- Mitchell River National Park
- Bungle Bungle Caravan Park
- El Questro Station
- Katherine Gorge

At each of the HeliSpirit seasonal bases there are purpose-built facilities with shaded passenger areas, administration office, pilot housing, heli-pad and refuelling facilities.



# Major Clients

HeliSpirit is always prepared for any task and has a dept of resources available to ensure that every reasonable means possible is taken to complete contracted works. HeliSpirit's customer service goal is to exceed expectations and provide a product worthy of repeat business.

HeliSpirit are proud to have worked with many diverse agencies and companies, including but not limited to:



# Awards and Accreditation



HeliSpirit is one of Western Australia's most successful tour operators. HeliSpirit has won twenty-three tourism award since 1996, including winning the Sir David Brand Award for tourism four times and being inducted into the WA Tourism Hall of Fame twice.

2022 marks the 20th anniversary of HeliSpirit as a National Eco Tourism accredited business and Green Travel Leader. HeliSpirit also holds Quality Accreditation through the Tourism Council of WA.







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